

What is claimed is:

1. A system comprising:

a workflow system to provide a structure for a plurality of workflows and information regarding the workflow actors who are to perform a given workflow; and

an interface unit at least to provide an interface to said workflow system for performing a selected workflow and an interface to a collaboration system within which the actors of the current instance of said selected workflow can collaborate.

2. A system according to claim 1 and wherein said interface unit comprises a support interface per support application, wherein said support application supports the work of said selected workflow.

3. A system according to claim 1 and wherein said actors comprise at least one of the following: workflow actors and external actors.

4. A system according to claim 3 and wherein said interface unit comprises a notifier to notify at least one workflow actor that a work item is waiting for him/her to act upon.

5. A system according to claim 4 and wherein said notifier comprises means for producing a hyperlink to said awaiting work item.

6. A system according to claim 1 and also comprising a correspondence unit to accumulate correspondences of said actors when performing said current instance of said selected workflow.

7. A system according to claim 6 and wherein said correspondence unit comprises means for sending a hyperlink to a location where a workflow actor may process a work item.

8. A system according to claim 7 and wherein said correspondence unit additionally comprises means for transferring control of a work item from a first workflow actor to a second workflow actor.

9. A system according to claim 1 and wherein each said interface includes a portlet.

10. A system according to claim 2 and wherein said support interface includes a portlet.

11. A system according to claim 1 and wherein said interface unit comprises means for providing a contact list of at least of some of said actors to said collaboration system.

12. A system according to claim 11 and wherein said means for providing comprises means for activating a staff resolution component of said workflow system to determine said actors for said current workflow.

13. A system according to claim 12 and wherein said means for activating comprises means for selecting a portion of said actors according to a current work item to be performed.

14. A method comprising:

in one screen, providing an interface to a workflow system for performing a selected workflow and an interface to a collaboration system within which actors of a current instance of a selected workflow can collaborate.

15. A method according to claim 14 and wherein said actors comprise at least one of the following: workflow actors and external actors.

16. A method according to claim 14 and also comprising notifying at least one workflow actor that a work item is waiting for him/her to act upon.

17. A method according to claim 16 and wherein said notifying comprises producing a hyperlink to said awaiting work item.

18. A method according to claim 14 and also comprising accumulating correspondences of said actors when performing said current instance of said selected workflow.

19. A method according to claim 18 and wherein said accumulating comprises sending a hyperlink to a location where a workflow actor may process a work item.

20. A method according to claim 18 and wherein said accumulating comprises transferring control of a work item from a first workflow actor to a second workflow actor.

21. A method according to claim 14 and wherein said providing comprises providing a contact list of at least of some of said actors to said collaboration system.

22. A method according to claim 21 and wherein said second providing comprises activating a staff resolution component of said workflow system to determine said actors for said current workflow.

23. A method according to claim 21 and wherein said activating comprises selecting a portion of said actors according to a current work item to be performed.

24. A computer product readable by a machine, tangibly embodying a program of instructions executable by the machine to perform method steps, said method steps comprising:

in one screen, providing an interface to a workflow system for performing a selected workflow and an interface to a collaboration system within which actors of a current instance of a selected workflow can collaborate.

25. A product according to claim 24 and wherein said actors comprise at least one of the following: workflow actors and external actors.

26. A product according to claim 24 and also comprising notifying at least one workflow actor that a work item is waiting for him/her to act upon.

27. A product according to claim 25 and wherein said notifying comprises producing a hyperlink to said awaiting work item.

28. A product according to claim 25 and also comprising accumulating correspondences of said actors when performing said current instance of said selected workflow.

29. A product according to claim 28 and wherein said accumulating comprises sending a hyperlink to a location where a workflow actor may process a work item.

30. A product according to claim 28 and wherein said accumulating comprises transferring control of a work item from a first workflow actor to a second workflow actor.

31. A product according to claim 24 and wherein said providing comprises providing a contact list at least of some of said actors to said collaboration system.

32. A product according to claim 31 and wherein said second providing comprises activating a staff resolution component of said workflow system to determine said actors for said current workflow.

33. A product according to claim 31 and wherein said activating comprises selecting a portion of said actors according to a current work item to be performed.